

REPORT FOR DECISION



DECISION OF:	CABINET
DATE:	25th July 2018
SUBJECT:	Corporate Performance Update
REPORT FROM:	The Leader of the Council
CONTACT OFFICER:	Chris Woodhouse Improvement Advisor, Corporate Policy
TYPE OF DECISION:	CABINET KEY DECISION
FREEDOM OF INFORMATION/STATUS:	This paper is within the public domain
SUMMARY:	This report provides an update on performance in line with the Single Outcomes Framework for Team Bury
OPTIONS & RECOMMENDED OPTION	Cabinet are asked to note the report
IMPLICATIONS:	
Corporate Aims/Policy Framework:	Do the proposals accord with the Policy Framework? Yes
Statement by the S151 Officer: Financial Implications and Risk Considerations:	<p>A robust performance management framework is essential if the Council is to measure the effectiveness and value for money of the services it delivers.</p> <p>This report compliments the regular finance and risk monitoring reports that Members receive.</p>
Health and Safety	There are no implications directly arising from this report. Any actions to manage performance should consider health and safety in accordance with Council policy.

Statement by Executive Director of Resources:	There are no wider resource implications	SK
Equality/Diversity implications:	No This report does not impact upon the EA completed for the Vision, Purpose and Values document. The Single Outcomes Framework is a mechanism to manage the performance of the VPV.	
Considered by Monitoring Officer:	Yes Measuring and monitoring corporate performance is an important tool in ensuring legal and administrative requirements are regularly reviewed and that areas of risk are identified and improvements are sought where necessary. This report demonstrates the importance of having a robust framework in place and is in line with the other regular monitoring reports.	JH
Wards Affected:	All	
Scrutiny Interest:	Overview and Scrutiny	

TRACKING/PROCESS

Chief Executive/ Strategic Leadership Team	Cabinet Member/Chair	Ward Members	Partners
09/07/18	09/07/18		
Scrutiny Committee	Committee	Council	

1.0 BACKGROUND

- 1.1 Bury Council, along with our partners in Team Bury, has adopted an Outcome Based Accountability approach to performance management. This focuses on the difference actions can have, rather than looking initially at activities carried out.
- 1.2 As part of this, work has taken place to develop a suite of high level outcomes - these being the 'conditions of wellbeing' the Council, and partners, are seeking to achieve for the people of the Borough.
- 1.3 A Single Outcomes Framework (SOF) has been agreed by Team Bury Wider Leadership Group with the high level outcomes being:
 - *All people of Bury live healthier, resilient lives and have ownership of their wellbeing (SOF-1)*
 - *Bury people live in a clean and sustainable environment (SOF-2)*

- *People of Bury at all ages have high level and appropriate skills (SOF-3)*
- *All Bury people achieve a decent standard of living, and are provided with opportunities through growth (SOF-4)*
- *Bury is a safe place to live, with all people protected (and feel protected) from harm (SOF-5)*

2.0 BURY AND GREATER MANCHESTER.

- 2.1 In 2017 the Greater Manchester Combined Authority launched 'Our People, Our Place' – the Greater Manchester Strategy. Following this a Greater Manchester Outcomes Framework was produced, detailing a series of performance indicators to track progress against the ten priorities of the strategy. This performance update includes indicators from the GM framework, integrated into Bury's. The full GM Performance Dashboards are included for completeness (*Appendix 1*), though it should be noted that there aren't always Bury 'cuts' of the regional data depending on the data source and nature of data collection.

3.0 LATEST PERFORMANCE

- 3.1 The report shows that there are areas of strengths in local performance, whilst there are also performance metrics which identify opportunities for closer consideration as to what activity might be needed to improve outcomes for local people. A fuller set of performance metrics is available in *Appendix 2*.
- 3.2 Whilst Bury is not an outlier in terms of life expectancy and premature mortality within Greater Manchester, the region needs to progress to reach the national average. Our Locality Plan, outlining health and social care integration and transformation will look to address this, building on the work of the lifestyle service which has seen 4 in 5 people engaged with successfully change their behaviour in terms of healthy living. It is acknowledged more needs to be done to tackle smoking and childhood obesity within the Borough.
- 3.3 With our partners, the Council is transforming Early Years provision to improve school readiness. Whilst Bury is better than the Greater Manchester average the desire is to be at a level above the national average. The same is true for attainment level of pupils completing Key Stage 4. Overall the data shows that Bury has a skilled population. The Borough has the second lowest level of 16-19 year olds not in education, employment or training, with the local figure significantly below the national average, reflecting positively on the opportunities available locally. This could be seen to be in part due to the entrepreneurial nature of the Borough with it being a hotbed for business start-ups; there have been nearly twice the national average for new enterprises per population level in recent years – Bury really does mean business.
- 3.4 Within the last 18 months household recycling rates have been close to, and on occasion, the 60% level. There has been a slight dip in recent months which is being investigated and steps will be put in place to seek to address this. In relation to air quality, all but one monitoring site is within targeted level for Nitrogen dioxide emissions - Butterstile Lane/ Bury New Road in Prestwich. Bury Bridge levels are currently below target but a local plan is being put in place, through Defra, to consider options of addressing air quality at this site to ensure it means national limits.
- 3.5 The number of rough sleepers in Bury remains below the regional and national average. Bury recently became the first local authority in the country to ensure that

homeless people will receive the often urgent medical attention they require through a newly introduced information card. Work is taking place to bring more empty units into use to meet future housing need, whilst planning decisions locally continue to be made in a timely manner to promote development in the Borough.

- 3.6 Over 180 local voluntary organisations have been supported through 'The Pitch' participatory budgeting events as part of our Neighbourhood Engagement Framework. Resilience of local communities will be strengthened through a refreshed Bury Community Safety Plan in light the regional Greater Manchester 'Standing Together' Plan.

4.0 CONCLUSION

- 4.1 The development of indicators and performance measures will continue as the Single Outcomes Framework becomes increasingly embedded in the organisation.
- 4.2 Key performance metrics will be identified to form part of the performance framework for a refreshed Corporate Plan, based around six corporate priorities.
- 4.3 Departmental plans and Cabinet work plans will continue to be aligned to this during the next quarter so that performance at all levels of the organisation can be discussed in an increasingly consistent fashion.
- 4.4 Areas of declining performance will be looked at with an outcome based approach, to consider what steps can be taken to improve performance so that a positive contribution can be made to the delivery of the desired outcomes.

List of Background Papers:-

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